

JERRY HARVEY AUDIO IMPRESSION GUIDE



Please follow this guide to ensure the best possible fit for your custom in-ear monitors or ear plugs.

****We recommend sending this guide to your audiologist ahead of your appointment.****

1. JH AUDIO manufactures a full shell earpiece. We require a full ear impression including the crus of helix, full helix, tragus, and anti-tragus. The impression **MUST** be taken completely beyond the second bend of the ear canal.
2. The impressions must be made of high-viscosity silicone impression material. We prefer Westone 2-Part Vinylpolysiloxane or Green Otoform material. Please contact us if you need confirmation on a specific material.
WE DO NOT ACCEPT BLUE IMPRESSION MATERIAL.

For reference, we use Westone 2-Part Vinylpolysiloxane with a Shore A hardness of 24-30 and a 3-5 minute set-up time.

3. We prefer and recommend that the ear dams are made of foam. It is required that we have an open mouth impression taken. To ensure there is no jaw movement while the material is curing, a bite block **MUST** be used throughout the entire process. If a bite block is not used, we will **NOT** accept the impressions.

IMPRESSION APPROVAL

4. **DO NOT** mail your impressions to JH Audio until you have received confirmation from our staff that they are approved. Using the visual guide on page 2, take a few similar photos of your impressions with your phone on a solid color surface and background. Please make sure there is adequate light to provide us with the most detail possible.
5. Text us your photos at 321-320-5189 for the quickest response or email them to impressions@jhaudio.com. Please include your full name and allow us 24 hours to review your impressions.
6. After you receive confirmation, complete this form and send your impressions to the address below. If you have any questions or comments, please contact us.

Jerry Harvey Audio
Attn: Impressions
111 West Jefferson St, Suite 300
Orlando, FL 32801

Name: _____
Order #: _____
Email: _____
Phone: _____
Notes: _____

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